



WHY CHOOSE MLR AS YOUR MANAGED IT SERVICES PARTNER?

A partnership with MLR gives you the flexibility and edge you need to compete whether you need us to wholly manage your IT environment or work alongside your existing in-house IT team.



High Service Levels

KPI and SLA agreements tailored to your needs with P2 and P3 response time less than 40 minutes.



Service quality

Customer-centric approach focused on first-contact resolution and 99.999% uptime achieved.



Flexibility

Bespoke managed IT services tailored to your unique requirements.



Round-the-clock support

National coverage with a UK-based 24x7 NOC.



Feature-Rich Services

Customisable packages aligned with Cisco global standards.



Customer experience

Collaborative technology roadmaps and future planning sessions.



Contract simplification

Consolidates all requirements into a single scope, from connectivity to the network and datacentre.



Cisco and Meraki focused

Our services are purposefully designed to support Cisco and Meraki solutions which align with Cisco's global standards.



Choose MLR to transform your IT from a burden into a powerful enabler of business success.